



National Finance Center Customer Notification

Date of Notification: September 30, 2010

Subject: NFC's Columbus Day Holiday Schedule

Database/Customer(s) Affected: All Customers

Dear Customer:

In observance of the Columbus Day holiday, the National Finance Center's (NFC) offices will be closed Monday, October 11, 2010, including the following: (1) NFC's EmpowHR Help Desk, (2) NFC's Payroll/Personnel Call Center, (3) NFC's WebTA Help Desk servicing designated USDA, OOC and HUD customers, and (4) NFC's ABCO/ABCO Claims Help Desks.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule. Pay Period 20 T&As may be transmitted as early as Friday, October 8, 2010, but should be transmitted no later than COB Tuesday, October 12, 2010.

As always, the NFC Operations and Security Center staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 1-504-426-6435, or by sending an e-mail to osc.etix@usda.gov.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov.

KJS/M2-10-012P/012E

TIP OF THE WEEK

Employees can track any self-service request previously entered through the Employee Personal Page on the Self-Service History page. The transaction status types and descriptions can also be found on the Self-Service History page.